



The following booking conditions form the basis of your contract with **The Freeride Republic Limited UK**, 20 – 22 Wenlock London N1 7GU United Kingdom, company number 07019251.

Please read them carefully as they set out our respective rights and obligations. By asking us to confirm your booking, we are entitled to assume that you have had the opportunity to read and have read these booking conditions and agree to them.

These booking conditions only apply to arrangements which you book with us and which we agree to make, provide or perform (as applicable) as part of our contract with you. All references in these booking conditions to “booking”, “contract”, or “arrangements” mean such arrangements unless otherwise stated. References to “departure” are to the start date of the arrangements we have contracted to provide.

In these booking conditions, “you” and “your” means all persons named on the booking (including anyone who is added or substituted at a later date) or any of them as the context requires. “We”, “us” and “our” means The Freeride Republic Limited.

Please note, the holiday arrangements we offer and make for you do not constitute a “package” and accordingly, the Package Travel and Linked Travel Arrangements Regulations 2018 do not apply to them.

## **1. Making your booking**

The first named person on your booking will be the “party leader”. The party leader must be authorised to make the booking on the basis of these booking conditions by all persons named on the booking and by their parent or guardian for all party members who are under 18 when the booking is made. By making a booking, the party leader confirms that he/she is so authorised. The party leader is responsible for making all payments due to us. The party leader must be at least 18 when the booking is made.

Subject to the availability of your chosen arrangements and receipt of the payments referred to in clause 2, we will confirm your booking by issuing a booking confirmation and a booking invoice. Both these documents will be sent to the party leader. Where you book through our website, any electronic acknowledgement of your booking is not a confirmation of it. Please check the confirmation and invoice carefully as soon as you receive them. Contact us immediately if any information which appears on the confirmation, invoice or any other document appears to be incorrect or incomplete as it may not be possible to make changes later. Where changes can be made, you will be responsible for any charges applied by suppliers or otherwise incurred as a result.

Please take the time to read the Freeride Republic Ltd refunds policy and terms and conditions below. These booking conditions set out the terms of your contract with the Freeride Republic Ltd including our obligations to you.

## **2. Payment**



To confirm your chosen arrangements, a deposit of £250.00 per person or £750 per group booking (or full payment if booking within 9 weeks of departure) must be paid at the time of booking.

The balance of the booking cost must be received by us not less than 9 weeks prior to departure. This date will be shown on the booking invoice. If we do not receive all payments due in full and on time, we are entitled to assume that you wish to cancel your booking. In this case, we will be entitled to keep all deposits paid at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown in clause 7 depending on the date we reasonably treat your booking as cancelled.

### **3. Your contract**

A binding contract between us comes into existence when we despatch our booking confirmation to the party leader. We both agree that English law (and no other) will apply to these booking conditions, your contract and to any dispute, claim or other matter of any description which arises between us ("claim") except as set out below. We both also agree that any claim must be dealt with by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales. If proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any claim governed by the law of Scotland/Northern Ireland as applicable (but if you do not so choose, English law will apply).

### **4. Medical conditions / disabilities / reduced mobility and special requests**

The arrangements we offer may not be suitable for people with certain disabilities, medical conditions or significantly reduced mobility. On request, we can advise you as to whether your proposed holiday arrangements are generally suitable for someone with reduced mobility. However, reduced mobility of course means different things to different individuals as we fully appreciate that individual capabilities, restrictions and requirements are likely to vary considerably. When we refer to reduced mobility, this means any material reduction in mobility whether this is permanent or temporary and whether caused by age or by physical or mental disability or impairment or other cause of disability.

Should you suffer from any medical condition, disability or significant reduction in mobility which may affect your holiday (including any which affect the booking process) or have any special requirements as a result, please tell us before you confirm your booking so that we can assist you in considering the suitability of the arrangements and/or making the booking. In any event, you must give us full details in writing at the time of booking and whenever any material change in your condition, disability or mobility occurs. You must also promptly advise us if any medical condition, disability or reduced mobility which may affect your holiday develops after your booking has been confirmed.

If you have any special request, you should advise us at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier (where applicable), we regret we cannot guarantee any request will be met. Failure to meet any



special request will not be a breach of contract on our part. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. For your own protection, you should obtain confirmation in writing that a special request will be complied with (where it is possible to give this) if it is important to you. Any special request which we have accepted will be specifically confirmed as accepted on your confirmation invoice.

## **5. Changes by you**

Should you wish to make any changes to your confirmed booking, you must notify us in writing as soon as possible. Whilst we will endeavour to assist, we cannot guarantee we will be able to meet any such requests. Where we can, an amendment fee of £25.00 per person will be payable together with any costs incurred by ourselves and any costs or charges incurred or imposed by any of our suppliers. A change of booking dates will normally be treated as a cancellation of the original booking and rebooking in which case cancellation charges will apply. Changes may result in the recalculation of the booking cost where, for example, the basis on which the price of the original booking was calculated has changed.

If any member of your party is unable or no longer wishes to travel for any reason, the person(s) concerned may transfer their place to someone else (introduced by you) providing we are notified of their name and contact details prior to your arrival. If any costs and charges are incurred by us and/or incurred or imposed by any of our suppliers as a result, these must be paid prior to arrival.

## **6. Cancellation by you**

You may cancel your confirmed booking at any time before departure. You may also transfer your booking as referred to in clause 5. Should you or any member of your party need to cancel your booking once it has been confirmed, the party leader must immediately advise us by e-mail or by posting or hand delivering written notice of cancellation to us. Your notice of cancellation will only be effective when it is received in writing by us at our offices. As we incur costs from the time, we confirm your booking the following cancellation charges will be payable.

In calculating these cancellation charges, we have taken account of possible cost savings and the generation of income from other bookings which may be able to utilise cancelled services to the extent this is likely to be achievable. Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost payable by the person(s) cancelling excluding amendment charges.

Period before departure within which written notification of cancellation is received by us

Period before departure within which written notification of cancellation is received by us

Period before departure within which written notice of cancellation is received	% of total booking price
56 days or more	Loss of deposit plus any charges occurred from extras purchased on your behalf by us.
28-55 days	60%
22-27 days	80%
0- 21 days	100%

Depending on the reason for cancellation, you may be able to reclaim these cancellation charges (less any applicable excess) from your travel insurer. Claims must be made directly to the insurance company concerned after you have paid the applicable cancellation charge to us.

Where any cancellation reduces the number of full paying party members below the number on which the price, any discount and/ or any concessions agreed for your booking were based, we will recalculate these items and re-invoice you accordingly. Partial cancellation may result in under-occupancy charges being payable by the remaining party members.

You and your party should obtain travel insurance for this cancellation risk – see section 12 Winter sports Travel insurance.

## 7. COVID19 Deposit and Pre-departure Cancellations Policy.

The following terms vary clauses 2 and 6 of our Booking Terms and Conditions. Where there is a conflict between the terms below and our Booking Terms and Conditions, these terms will prevail.

To secure a booking, an initial deposit of £750.00 per booking is required 12 weeks prior to your departure date. Any final balance would be due 9 weeks prior to departure. If you are booking within 9 weeks of departure, the full balance must be paid at the time of booking.

Due to the ever-changing nature of the current COVID-19 pandemic, we are pleased to offer refunds where you elect to cancel your booking in accordance with the terms of this Policy, in the following situations as set out below:

1. a) Where the Foreign, Commonwealth and Development Office (or the equivalent government body of your country of origin) advise against travel (including non-essential travel) to your destination; or
- b) Your accommodation has been forced to close due to restrictions imposed by French government or the local authority; or
- c) The Courchevel or La Tania, Meribel resort in which your accommodation is based



has been forced to close due to restrictions imposed by French government or the local authority. For the purpose of this point (c), a resort closure means the closure of all non-essential business and/or closure of ski-lifts.

All cancellations must be notified to us in writing by email to [enquiries@thefreeriderepublic.com](mailto:enquiries@thefreeriderepublic.com). The right to cancel in the above circumstances will not arise until 14 days before your scheduled arrival date (and only applies if the relevant restrictions are still in place at the time of cancellation). We will offer a full refund if you cancel between 14 and 7 days before your scheduled arrival date, due to circumstances (a), (b) or (c) above. If you cancel within 7 days before your scheduled arrival date due to the circumstances (a), (b) or (c) above, we will offer an 80% refund due to costs we have already incurred at this point in confirming your accommodation arrangements with our suppliers.

## **8. Changes and cancellation by us**

We start planning the arrangements we offer many months in advance. Occasionally, we have to make changes to and correct errors in advertising and other details both before and after bookings have been confirmed and cancel confirmed bookings. Whilst we always endeavour to avoid changes and cancellations, we must reserve the right to do so.

Please bear in mind that coronavirus and the measures and other action being taken by governments, public authorities and businesses to manage its effects (including implementation of social distancing) is likely to have an impact on holiday arrangements for a considerable period of time.

We may, for example, be unable to provide certain advertised services or facilities as a result. Such measures / action may be introduced or changed with little or no prior notice. Greater flexibility is therefore likely to be required for the foreseeable future which we would ask you to bear in mind at all times, both before and after departure.

Any impact which such measures / action has on your holiday will not constitute a significant alteration to your contracted arrangements and will not entitle you to cancel without payment of the applicable cancellation charges as a result.

Subject to clause 7, in the event that your holiday cannot proceed because your accommodation is not available for any reason and we are unable to provide a reasonable alternative, we will refund the payments you have made to us for your booking. We will not be responsible for any other expenses including without limitation, the cost of flights or any other form of transport.

Please note, a refund will only be provided where we are unable to provide your contracted accommodation in the circumstances referred to above. Without limitation and except where clause 7 specifically applies, you will not be entitled to a refund and cancellation charges are likely to apply where you are unable to travel on holiday for any reason.

Very rarely, we may be forced by "force majeure" (see clause 8) to change or terminate your arrangements after they have commenced but before their scheduled end. This is very



unlikely but if this situation does occur, we regret we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result.

## **9. Force Majeure**

Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation or expenses where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage, loss or expense of any nature as a result of "force majeure". In these booking conditions, "force majeure" means any situation within our reasonable contemplation, which is beyond our control, the consequences of which could not have been avoided even if all reasonable measures had been taken. Such situations may include, whether actual or threatened, riot, civil strife, outbreak of war and the threat of war, terrorist activity, industrial dispute, natural disaster, exceptional adverse weather conditions, fire and all events of a similar nature.

Force majeure includes the coronavirus pandemic and its impact such as travel restrictions and the measures and other action being taken by governments, public authorities and businesses to control and manage its effects (such as the implementation of social distancing).

## **10. Liability**

(1) In order to provide your holiday arrangements, we operate catered accommodation on a seasonal basis which we contract from the chalet owners. We also arrange for the provision of airport transfers. We do not ourselves own the accommodation or transfers. We undertake to use our reasonable skill and care in the provision of the accommodation services where these services are provided by our employees. For all services (which includes transfers) which are provided by any person or entity other than our employees, we undertake to use our reasonable skill and care in the selection of those suppliers but, providing we have done so, are not responsible for their acts and omissions or for the actual performance of those services. (2) We will not be responsible for any injury, illness, death, loss (including loss of enjoyment or possessions), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following: –

the act(s) and/or omission(s) of the person(s) affected; or

the act(s) and/or omission(s) of a third party not connected with the provision of your arrangements; or

'force majeure' as defined in clause 9 above

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities which any supplier agrees to provide for you where we have not agreed to provide these as part of our contract and any activities which we arrange for you during your holiday. Regardless of any wording used by us on our website, in any advertising material or elsewhere, we only





promise to use reasonable skill and care as set out above and we do not have any greater or different liability to you.

(4) Where we are found liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £250.00 per person affected. Any payment is subject to your producing appropriate proof of the contents and value of the luggage or personal possessions concerned and demonstrating that you have taken proper care of your property. For all other claims which do not involve death or personal injury, we limit the maximum amount we will have to pay you in the event that we are found liable to you on any basis to twice the cost paid by the person(s) affected.

## **11. Complaints and problems**

In the unlikely event that you have any reason to complain or experience any problems with your booking whilst away, you must immediately inform us and the supplier of the service(s) in question. Any verbal notification must be put in writing. Until we know about a complaint or problem, we cannot begin to resolve it. Most problems can be dealt with quickly. If you remain dissatisfied, however, you must write to us within 28 days giving your booking reference and full details of your complaint. Only the party leader should write to us. For all complaints and claims which do not involve death, personal injury or illness, we regret we cannot accept liability if you fail to notify the complaint or claim entirely in accordance with this clause.

## **12. Insurance**

We require the purchase of appropriate travel insurance as a condition of your booking with us. By appropriate, we mean a policy which provides materially equivalent cover to the policy offered by [MPI Brokers](#) as referred to below.

You must purchase travel insurance at the POINT of the holiday booking with us so that you have Covid cancellation protection and not just prior to your departure on holiday.

It is a condition of booking with us that you and your party obtain suitable wintersports travel insurance, from a reputable provider, which must at least include but not be limited to, the following:

- Emergency Medical Expenses including amongst other costs; mountain rescue, ambulance charges and repatriation to the UK
- Cancellation of your trip or Curtailment – cutting it short
- Personal Liability to include, amongst other liabilities; damage caused by your negligence and that of your party to the property in which you are staying and may not include a clause which restricts actions being taken by a travelling companion other than family, and which must include contractual liability of the party leader for the actions of your party
- Travel and transfer delays which must include amongst other costs; additional costs incurred in the event of a delay



- The policy must include the activities you are likely to do and in particular off piste skiing with or without a guide (it is possible to ski off piste inadvertently)
- The policy must cover the period from the date of booking to the last day of your trip and may not have a clause allowing the insurer to cancel the insurance except in unusual circumstances e.g. fraud and misrepresentation.

There are other sections to wintersports travel Insurance such as baggage, legal expenses, personal accident and so on.

In the event that you fail to obtain suitable wintersports travel insurance we shall not be liable for any costs incurred or claims made against us due to your failure to comply with this term.

Our house travel insurance broker MPI should be considered and for whom we are an affiliate. We introduce you to MPI Brokers, who provide the level of cover we expect in an appropriate insurance policy at competitive price.

For more details please click on this link: <https://retail.mpibrokers.com/thefreeriderepublic>

The Freeride Republic is an Introducer of Michael Pettifer Insurance Brokers Limited t/as MPI Brokers, who are Authorised and Regulated by the Financial Conduct Authority

### **13. Behaviour and damage**

We require a credit card deposit / imprint / swipe of 750 euros as a damage deposit for the chalet and hot tub as a precaution against any damage sustained to the chalet or hot tub during your stay.

In the event of any damage, we would only debit an amount equal to the damage or repairs required, with your consultation after a full inspection of the chalet and hot tub, after your departure.

We will organise the payment of the deposit on the first day of your holiday, upon your arrival.

When you book with us, you accept responsibility for any damage or loss caused by you or any member of your party. Full payment for any such damage or loss (reasonably estimated if not precisely known) must be made as soon as possible if not deducted from the damage deposit or the deposit is insufficient to cover the damage or loss.

If the actual cost of the loss or damage exceeds the amount paid where estimated, you must pay the difference once known. If the actual cost is less than the amount paid, the difference will be refunded. You will also be responsible for meeting any claims subsequently made against us and all costs incurred by us (including our own and the other party's full legal costs) as a result of your actions.

### **14. Behaviour**



We expect all clients to have consideration for other people. If in our reasonable opinion or in the reasonable opinion of any other person in authority, you or any member of your party behaves in such a way as to cause or be likely to cause danger, upset or distress to any third party or damage to property, we are entitled, without prior notice, to terminate the booking of the person(s) concerned. In this situation, the person(s) concerned will be required to leave your accommodation. No refunds will be made, and we will not pay any expenses or costs incurred as a result of the termination.

## **15. Conditions of suppliers**

The services which make up your booking are provided by independent suppliers. Those suppliers provide these services in accordance with their own terms and conditions. Some of these terms and conditions may limit or exclude the supplier's liability to you. Copies of the relevant parts of these terms and conditions are available on request from we or the supplier concerned.

## **16. Excursions, activities and general area information**

We may provide you with information (before departure and/or when you are away) about activities and excursions which are available in the area you are visiting. We have no involvement in any such activities or excursions which are neither run, supervised, controlled nor endorsed in any way by us. They are provided by local operators or other third parties who are entirely independent of us. They do not form any part of your contract with us even where we suggest particular operators/other third parties and/or assist you in booking such activities or excursions in any way. We cannot accept any liability on any basis in relation to such activities or excursions. We do not however exclude liability for the negligence of ourselves or our employees resulting in your death or personal injury.

We cannot guarantee accuracy at all times of information given in relation to such activities or excursions or about the area you are visiting generally or that any particular excursion or activity which does not form part of our contract will take place as these services are not under our control. If you feel that any of the activities or excursions referred to in our brochure, on our website and in our other advertising material which are not part of our contract are vital to the enjoyment of your booking, write to us immediately and we will tell you the latest known situation. If we become aware of any material alterations to area information and/or such outside activities or excursions which can reasonably be expected to affect your decision to book with us, we will pass on this information at the time of booking.

## **17. Passports, visas and health requirements**

British citizens require a passport valid for the period of their stay when visiting France. A visa is not required. Requirements may change and you must check the up to date position in good time before departure for France. A full British passport would usually take approximately 3 to 6 weeks to obtain but is currently (June 2020) taking much longer. If you or any member of your party is 16 or over and haven't yet got or had a passport, even more time needs to be allowed as UK Passport Service has to confirm your identity before issuing your first passport. If you or any member of your party is not a British citizen or



holds a non- British passport, you must check passport and visa requirements with the French embassy or consulate of the.

It is your responsibility to ensure you obtain details and comply with all recommended and required vaccinations, health precautions and other health related measures (including those which are introduced to deal with coronavirus) in good time before departure. Details should be available from your GP surgery and from the National Travel Health Network and Centre [www.nathnac.org](http://www.nathnac.org). Information on health abroad is also available on [www.nhs.uk/Livewell/Travelhealth](http://www.nhs.uk/Livewell/Travelhealth). Vaccination and other health requirements/recommendations are subject to change at any time. If you are unable to travel as a result of failure or inability to comply with any health related or other requirements, cancellation charges will apply as referred to in clause 6.

### **18. Foreign Office Advice**

The Foreign and Commonwealth Office publishes regularly updated travel information on its website [www.fco.gov.uk/knowbeforeyougo](http://www.fco.gov.uk/knowbeforeyougo) which you are recommended to consult before booking and in good time before departure.

### **19. Website / advertising material accuracy**

The information contained on our website and in our other advertising material is believed correct to the best of our knowledge at the time of printing or publication. However, errors may occasionally occur, and information may subsequently change. You must therefore ensure you check all details of your chosen arrangements (including the price) with us at the time of booking.

### **20. Check Out and Departure Times**

Check out time of all our chalets is always 10.00am on departure day unless stated otherwise by us in writing. Likewise, our chalets are not available or clean before 16.00pm on arrival day unless otherwise stated by us in writing.

### **21. Packed Lunches**

For any bookings made with free packed lunches added as an extra resort service, the lunches are only provided on 4 days of the 6 catered days of your stay.

Please note that the packed lunches are not provided for you either chalet days off or on your final departure day. The packed lunches can only be included if added as an extra service on your booking invoice. The free packed lunches consist of one medium sized baguette with a designated daily filling, small bottle of water and a chocolate bar / piece of cake per person. We reserve the right to make any changes to the above.

### **22. Staff Working Hours, Chalet Days Off, Catering Arrangements, Meal Times and Child Dinners**



Regardless of any length of stay less than the normal 6 nights or any other booking stipulation / discount, our chefs and chalet staff take two days off per week.

On one day of your week, typically Day 3, the staff will prepare an evening meal for you that clients will finish off cooking. See sample menu [here](#) for further details. On Day 5 typically no evening meal is provided. We will recommend a local restaurant or book one for you in advance in the booking process.

There will be two mornings during the week where breakfast is provided on a self service basis. One of these will be a cooked option which the staff will prepare in advance for clients to cook themselves.

Any other catered aspects of the 6-day catered package including wine, cordials and packed lunches are not provided on the two chalet days off.

On any departure day from your chalet, we serve a continental breakfast only and not a cooked breakfast.

Any other catered aspects of the 6-day catered package including wine, cordials and packed lunches are not provided on the two chalet days off. On any departure day from your chalet, we serve a continental breakfast only and not a cooked breakfast.

Due to the company policy of adhering to the French working hour regulations of 35 hours per week per member of staff, on two days of your 6 days catering a self-service continental breakfast is provided in the chalet. The

Due to the company policy of adhering to the French working hour regulations of 35 hours per week per member of staff we cannot provide any child meals or high teas before 18.00pm on any given week. For the same reasons we cannot provide adults dinner any later than 19.30pm on any given evening. Staff are not obliged to feed clients who are late for mealtimes therefore extending staff working hours. If clients are late for designated meal times we reserve the right not to feed them.

## **22.5. Special Dietary Requirements**

The Freeride Republic reserves the right to apply a supplement of £65.00 per person to any booking requiring special dietary provisions (excluding vegetarian diets).

This supplement may be added even after the booking price has been agreed, should additional dietary requirements be requested by clients.

## **23. Premium and Classic Packages**

All our advertised holidays include the Premium package. Menu details here <https://thefreeriderepublic.com/sample-menu/> This will be clearly stated on your holiday confirmation.



If the holiday price has been discounted by more than 10%, we reserve the right to make any changes to the advertised inclusions, if this is the case the exact deductions will be detailed in on your booking invoice.

## **24. Chalet Hot tubs**

Whilst we maintain these facilities, guests must assume responsibility for their own safety. There will be times when these facilities may not be available due to maintenance and cleaning. Open strictly for Freeride Republic guests, between 15h00-20h00.

Hot tub: Children 5 and over must be accompanied by an adult and supervised at all times. Children under 5 years are not allowed in the hot tubs. Coronavirus is not a water born virus.

## **25. Booking of Ski Passes and Equipment Hire.**

The Freeride Republic Ltd reserves the right to add a £15 surcharge per person to any client or any group booking who do not reserve their ski passes with the Freeride Republic in the booking process. We also reserve the right to add a £15 surcharge for clients who book their ski hire independently of the Freeride Republic and not with our preferred suppliers detailed in the booking process. This charge would not be applied to those bringing their own equipment.

Any discount on ski passes can only be offered and agreed by the managing director in writing in advance prior to November 1st of any winter season. There is no further discount available on family ski passes in any bookings made with the Freeride Republic Limited as a significant discount is already incorporated in the family ski pass price.

## **26 Airport Transfer Terms and Conditions**

As part of the advertised website price we can provide shared minibus airport transfers from Geneva airport only. For the transfer cost to be included in our package price your flight times must coincide with the times that our minibuses are arriving and departing at the airports for existing drop offs or pick ups.

All transfers included in your holiday prices are shared transfers not private transfers.

Please see our private transfers prices available here through our licensed French transport company The Freeride Republic Transfers here: <https://thefreeriderepublic.com/airport-transfers-to-courchevel-la-tania-meribel/>

Our existing pick up and drop off times will be detailed with you in the booking process when you book.

Any transfer arrangements will be agreed by the Managing Director in the booking process and only after this agreement will The Freeride Republic Ltd be bound by this agreement.



Flights must land and depart between 10.30am and 14.00pm on Saturdays or Sundays for the inclusive shared transfer price quoted in our holiday price to be included.

If your flights land or take off outside of these times unless agreed by The Freeride Republic Ltd, a supplement will be incurred at the rate of a private transfer from the price of 396 euros per minibus seating 8 people one way on Saturdays and 374 euros on Sundays.

Alternative pick up / drop offs outside of these designated times will incur a cost to be absorbed by you the customer not the chalet company.

Alternative transfers with other carriers can be arranged through us from the price of 396 euros per 8 seater minibus one way.

Alternative shared seats in shared transfers outside of our designated times of 10.30am and 14.00pm can be purchased for 90.00 euros per person one way.

Groups with over 8 people on any booking will be included with other shared transfers with other chalet guests or transfer carriers.

Timings can be subject to change on any given transfer day.

Transfers from Lyon , Grenoble or Chambéry would incur a supplement. Please email us for a personalised quote for those airports in the booking process.

## **27 Resort Transportation Meribel Guests**

If you are staying at Chalet Himalaya in Meribel, the minibus ski shuttle service is operated in the mornings and afternoons to central Meribel on 5 days of your 7 day stay.

The staff will operate two minibus shuttle runs straight after breakfast time typically at 9.00am down to either the Chaudanne meeting area in Meribel Centre (a two – three minute trip) or to the Morel ski lift ((a two – three minute trip)

When the staff start at work again at 17.30pm for their evenings shift, they will offer two minibus runs back to the chalet from the Chaudanne meeting area in Meribel Centre at that time.

After 6pm the staff will be preparing your evening meal and will not be available after that time.

If guests require transportation outside of any of these times, then guests can use the free ski bus back to the chalet which runs every 15 minutes in peak season times. The ski bus drops guests a 50 metre walk from the chalet.

This minibus shuttle service is offered on 5 days of your 7 day stay.



Typically, the chalet minibuss shuttle service is not available to you on Tuesday afternoons which is the semi catered chalet day off, the full chalet day off on Thursday and the morning of chalet shopping day which is typically Friday.

The chalet staff will communicate the transport arrangements with you daily during your stay.

- If you have booked your ski hire with another ski shop in Meribel which is not either of our recommended ski hire providers, we would not be able to provide transport to that shop in our minibuss on either arrival or departure day.